



# 2021 SUMMER factsheet

EXCLUSIVE  
*Hospitality*



## Granada Luxury Okurcalar

Opening Date	2010 May	Concept	Ultra All-Inclusive (UAI)
Category	5* Hotel	Postal Address	Alara Turizm Merkezi
Company Name	MRH TURİZM OTEL İŞLETMELERİ SAN. ve TİC. A.Ş.	Province	Okurcalar-Alanya-Antalya
Season	Summer Season (20 April-31 October)	Telephone	00 90 242 510 07 07
Total Area	24.000 m <sup>2</sup>	Fax	00 90 242 510 07 77
Total Number of Rooms	598	E-mail	info@granada.com.tr
Total number of beds	1256	Web	www.granada.com.tr

## Distances and Transportation

Alanya City Center	30 km.
Antalya Airport	90 km.
Antalya City Center	95 km.
Nearest Center	Okurcalar - Alara 1,5 km.
Transportation Means	Bus, Taxi (paid service)
Distance from the Sea , Beach Length and Features	The Blue Flag Award-winning sand beach is 200 m long, sandy beach is 6000 m <sup>2</sup> , Pier ( two parts; 1- 1600 m <sup>2</sup> , 2- 900 m <sup>2</sup> )
NOTE: The pier will go into service between May 1st and May 15th, 2021. This may change due to weather conditions.	

## Greeting & Send-off

Special greeting by the Entrance
C/in opportunity with food and drinks for guests during entrance - greeting.
Accompanying VIP guests to their rooms.
"Welcome" card for VIP guests.
Valet Attendant Service



## Accepted Credit Cards

Master Card ✓

Visa, Eurocard ✓

## Languages

Turkish, English, German and Russian

## Resources in the Facility

Table Games (Free)	Mini Library (Free)	Cinema (free)	Doctor/nurse (paid)
Men's&Ladies' Hairstylist (Paid)	Boutique (Paid)	Wi-Fi Internet (free)	Changing room and shower for early check-ins and check-outs (free)
Laundry and ironing service (Paid)	Jewelry Store (Paid)	Hookah (paid)	
Room service (paid)	Gift Store (Paid)	Massage&Care (paid)	
Photographer (Paid)	Silver Shop (paid)	Hamam & Sauna, Steam, ice room, Shock showers, free	
Beachvolleyball (Free)	Digital safe in rooms (free)	Pavilion (paid)	
Pool with slides (3 strip slides)	Market (paid)	Rent a car (Paid), Rent a Bike (Paid)	



## Swimming Pools 2058 m<sup>2</sup>

Pools	Depth (cm)	Area (m <sup>2</sup> )	Location
Main pool - Fresh water	150	1168	Main building Outdoor area
Kids pool - Fresh water	40	125	Main building Outdoor area
Pool with slides - Fresh water	120	483	Main building Outdoor area
Indoor pool (heated) Fresh water	140	125	Main building Spa Center / Indoor Area
Indoor pool (heated) Fresh water	140	35	Main building Spa Center / Indoor Area
Indoor kids pool (heated) Fresh water	40	25	Main building Spa Center / Indoor Area
Spa VIP Pool-Fresh water	130	95	Main building In front of the Spa Center / Indoor Area

\*Pool utilizations may change due to the season and weather conditions.

## Entertainment & Activities

	Reservation	Pricing	Use
Day-long animation activities	-	free	Everyday
Amphitheatre (Evening Shows)	-	free	Everyday
Live music on certain days of the week	-	free	On Certain days of Week
Live piano performance	-	free	Six times a week
Beachvolleyball	-	free	Everyday
Table Tennis	-	free	Everyday
Mini Golf	Required	free	Everyday
Game Hall, billiards, bowling, atari	-	paid	Everyday



## Spa Center - 2260 m<sup>2</sup>

	Reservation	Pricing	Use
Turkish Bath / 2 Saunas / Steam and ice room	-	free	Everyday
Recreation Areas	-	free	Everyday
Indoor Swimming Pool (heated)	-	free	Everyday
Fitness Center	-	free	Everyday
Vitamin Bar (freshly squeezed juices-paid, hot- soft drinks are free.)	-	paid	Everyday
Spa & Health Applications	Required	paid	Everyday
Cosmetic and Beauty Applications	Required	paid	Everyday

## Grandy Kids Club

For ages 04-12	Reservation	Pricing	Use
Mini Club (1 in the main building - Indoor area)	-	Free	Everyday (On certain hours)
Outdoor and indoor playgrounds	-	Free	Everyday
Entertainment and activities for children	-	Free	Everyday

## Child-Friendly

## Baby-Friendly

Buffet special for children at dinner	Baby bed
Kids plate and bowl at the restaurant	Baby care unit
Packaged ice cream service special for children	Microwave at the main restaurant
Small aquapark	Formula heater at the main restaurant
Kids pools (outdoor and indoor area)	Sterilization machine at the main restaurant
1 mini club	Blender/mixer at the main restaurant
Trained personnel at the mini club	Highchairs at the main restaurant
Outdoor and indoor playgrounds	Formula bowl at the main restaurant
Entertainment activities for children-mini disco in the evening	Bib
Formula, soup heating-up service through room service.	Formula, soup heating-up service through room service.



## Disability-Friendly

## Environment-Friendly

6 rooms with land view for the disabled (two separate beds and a sofa)	Blue Flag
Ramps at general areas - Wheelchair lifts at certain pools for access to the pool	ISO 14001: 2015 Environment Management System - Certified by Bureau Veritas.
Wheelchairs (paid)-Pre-reservation is required (doctor's office)	Bureau Veritas - Greening Hotels Certificate
	Green Star

## Other Resources and Services

	Reservation	Pricing	Use
Pool with Slides	3 slides	Free	Everyday (On certain hours)
Meeting Hall Utilization	Required	Paid	Everyday
Wi-Fi at general areas	-	Free	Everyday
Laundry room - ironing service	-	Paid	Everyday
Towel service, sunbeds, beach umbrellas at the pool, beach and pier	-	Free	Everyday
Game Hall	-	Paid	Everyday
Central Air Conditioning		Free	Everyday
No pets allowed.	-	-	

## Free Packages

Honeymoon Package	Marriage Anniversary
Seasonal fruits and champagne treats at the room on the day of entry	Cake for 2 and champagne to the room
Room decoration	Room decoration
1-time breakfast service to the room during the accommodation	Congratulation card
Bathrobe service- with a deposit (Front Office)	
10% discount for 1 massage to be received at the spa center	
10% discount for pavilion utilization	

## Regular Guests

Greeting with cold champagne upon entrance to the facility and check-in processes accompanied by Guest Relations
Fruit, champagne and snack service to the room 1 time during stay.
Bathrobe service -with a card ( Front Office)
10% discount for pavilion utilization
10% discount for 1 massage to be received at the spa center



Ultra All-Inclusive

Gastronomy Concept

Restaurants	Service	Pricing	Hours
Main Restaurant (Outdoor and indoor area)	Breakfast - open buffet	Free	07:00-10:00
Main Restaurant	Late Breakfast - open buffet	Free	10:00-11:00
Main Restaurant (Outdoor and indoor area)	Lunch - open buffet	Free	12:30-14:00
Main Restaurant (Outdoor and indoor area)	Dinner - open buffet	Free	19:00-21:00
Main Restaurant (indoor area)	Kids Buffet	Free	18:30-19:30
Main Restaurant (indoor area)	Diet and Vegetarian Buffet	Free	At lunch and dinner
Snack Restaurant (Outdoor area)	Snack Menu	Free	11:30-18:00
Snack A'la Carte (Outdoor area)	Snack Menu (with options)	Free	12:00-15:00
Burger Land (Outdoor and indoor area)	Burger Menu	Free	19:00-21:00
Snack Restaurant (Outdoor area)	Baked Potato	Free	14:00-16:00
Snack Restaurant (Outdoor area)	Lokma dessert	Free	14:00-16:00
Snack Restaurant (Outdoor area)	Waffle	Free	14:00-16:00
Snack Restaurant (Outdoor area)	Turkish Pancakes (Gozleme)	Free	12:00-16:00
Snack Restaurant (Outdoor area)	Döner	Free	12:00-16:00
Patisserie (Lobby - indoor area)	Pastane	Free	11:00-18:00
Snack Restaurant	Ice Cream	Free	12:00-16:00
Main Restaurant	Ice Cream	Free	20:00-21:00
Main Restaurant	Night Buffet	Free	22:00-06:00

A'La Carte Restaurants

4 A'la Carte Restaurants	Reservation	Pricing	Hours
Mediterrane A'la Carte Restaurant Sea Food	Required - (capacity 40 pax)	Paid	19:00-21:00
Fish A' la Carte Restaurant Fish menu	Required - (capacity 40 pax)	Paid	19:00-21:00
Mexico A'la Carte Restaurant Mexican Cuisine	Required - (capacity 40 pax)	Paid	19:00-21:00
Asia A' la Carte Restaurant Asian Cuisine	Required - (capacity 40 pax)	Paid	19:00-21:00



## Bars

Bar	Service	Pricing	Hours
Shark Night Bar (Pier - outdoor area)	All local drinks, soft and hot drinks	Free	10:00-24:00
Beach Bar ( Outdoor area)	All local drinks, soft and hot drinks	Free	10:00-17:00
Pool Bar (Outdoor area)	All local drinks, hot and soft drinks	Free	10:00-24:00
Lobby Bar (Indoor area)	All local and some import drinks, hot and soft drinks	Free	08:00-24:00
Vitamin Bar (Spa center - indoor area)	Some fruit juices (paid), hot and soft drinks	Free	10:00-16:00
Artrium Bar (Indoor area)	All local and some import drinks, hot and soft drinks	Free	10:00-23:00
Disco Bar (Indoor area)	All local and some import drinks, soft drinks	Free	23:00-02:00
Corner Cafe Bar ( Outdoor area)	All local and some import drinks, soft drinks	Free	23:00-06:00
Main Restaurant	Fresh-squeezed orange juice At breakfast service	Free	07:00-10:00
Hookah Corner (Outdoor area)	Hookah	Paid	18:00-24:00

\*Top quality, special production drinks and bottled drinks and freshly squeezed fruit juices outside of the concept are paid.

## Minibar (filled daily)

Service	Content	Pricing	Hours
Minibar	Water, mineral water, beer, beverages, wafer, stick crackers	Free	Daily fill (08:30-16:30)
Other drinks can also be ordered through room service	Within the menu	Paid	24 hours





## Pavilions

	Service Content	Pricing - Reservation	Hours
Pier Pavilion (12 standard + 1 VIP)	Fruit Platter, water, beverages, mineral water, beer, stick crackers, wafer	Paid Reservation required	09:00-18:00
Pier Pavilion (12 standard + 1 VIP)	With dinner (A'La Carte service)	Paid Reservation required	19:00-23:00

## Our Certificates

ISO 9001: 2015 Quality Management System - Certified by Bureau Veritas.
ISO 14001: 2015 Environment Management System - Certified by Bureau Veritas.
ISO 10002: 2014 Customer Satisfaction Management System - Certified by Bureau Veritas.
ISO 22000: 2005 Food Safety Management System - Certified by Bureau Veritas.
Bureau Veritas - Greening Hotels Certificate
Blue Flag

## Our Awards

Holidaycheck 2020-Granada Luxury Okurcalar Hotel
Otel Puan - 2020 Award
Otel Puan - 2019 Award
QM Awards 2019 Best Family Hotel in Turkey
Corendon - 2019 Hotel of the Year - Food category
Otel Puan 2018 Award
Corendon - 2017 Hotel of the Year - Food category
Holidaycheck 2017 Perfection Certificate
Corendon - 2016 Hotel of the Year - Room category
Tophotels 2013 - The Most Popular Hotel in Turkey Award

## Notes

The hotel has the right to make changes regarding service hours.
All activities and services provided outdoors may change due to the season and weather conditions. All rights of Granada Luxury Okurcalar on this issue are reserved.
According to the 4207 numbered law, smoking at indoor areas is prohibited.
All drinks served are drinks that are drinks allowed for import by the Directorate of Customs.



Service Inclusive Services	Utilization		Room Types				
	C/IN	Daily	King Suite	Prenses Suite (Dublex)	Botanic Suite	Golf House	Jakuzi Deluxe Suite
Room m <sup>2</sup>			600 m <sup>2</sup>	140 m <sup>2</sup>	60-70 m <sup>2</sup>	60-70 m <sup>2</sup> (with terrace)	60 m <sup>2</sup>
Land View			-	-	-	2	-
Sea View			1	1	6	2	8
Total Bedrooms			7	3	2	1	2
Living Room			1	1	-	-	-
Maximum accommodation capacity			15	5+1	6+1	2	4
Banyo sayısı			5	3	2	1	1
Shower / WC			√	√	√	√	√
Jacuzzi			√	-	√	-	√
Sofa			√	√	√	√	√
Balcony			√	√	√	-	√
Terrace			-	-	-	√	-
Table & chairs on the balcony			√	√	√	-	√
Sunbed on the terrace			-	-	-	√	-
Room floor tile			-	-	-	√	-
Room floor parquet			-	√	√	-	√
Room floor carpet			√	-	-	-	-
Kitchen (Fridge, Microwave)			√	-	-	-	-
Minibar / free		√	√	√	√	√	√
Tea & Coffee Unit		√	√	√	√	√	√
TV			LED	LED	LED	LED	LED
Telephone			√	√	√	√	√
Suitcase place			√	√	√	√	√
Electronic Key System			√	√	√	√	√
Digital Safe			√	√	√	√	√
Bathrobe (returnable)			√	√	√	√	√
Slippers			√	√	√	√	√
Hair Dryer			√	√	√	√	√
Air Conditioning Hot & cold (central)			√	√	√	√	√
WiFi / free (Room - General Area)			√	√	√	√	√
In-room Check-in Processes	√		√	-	-	-	-
VIP fruit platter, champagne	√		√	-	-	-	-
VIP minibar fill	√		√	-	-	-	-
Turndown service			√	-	-	-	-
Late check-out (based on availability)			√	Extra Payment	Extra Payment	Extra Payment	Extra Payment
Laundry - Ironing Service			Extra Payment	Extra Payment	Extra Payment	Extra Payment	Extra Payment
Dry Cleaning Service			Extra Payment	Extra Payment	Extra Payment	Extra Payment	Extra Payment
A'la Carte Restaurants			Extra Payment	Extra Payment	Extra Payment	Extra Payment	Extra Payment
Pavilion			Extra Payment	Extra Payment	Extra Payment	Extra Payment	Extra Payment
Butler Service			Extra Payment	-	-	-	-
Greeting with fresh flowers			√	√	Extra Payment	Extra Payment	Extra Payment
Room Service (within the menu)			Extra Payment	Extra Payment	Extra Payment	Extra Payment	Extra Payment



Service Inclusive Services	Utilization		Room Types			
	C/IN	Daily	Family Room Sea View	Family Room Land View (Duplex)	Standard Room	Room for the Disabled
Room m <sup>2</sup>			50 m <sup>2</sup>	65-75 m <sup>2</sup>	26-36 m <sup>2</sup>	26-36 m <sup>2</sup>
Land View			-	29	277	6
Sea View			17	-	249	-
Total Bedrooms			2	2	1	1
Living Room			-	-	-	-
Maximum accommodation capacity			4	4	2+2 / 3+1	2+1
Banyo sayısı			1	2	1	1
Shower / WC			√	√	√	√
Jacuzzi			-	-	-	-
Sofa			√	√	√	√
Balcony			√	√	√	√
Terrace			-	-	-	-
Table & chairs on the balcony			√	√	√	√
Sunbed on the terrace			-	-	-	-
Room floor tile			-	-	-	√
Room floor parquet			√	√	√	-
Room floor carpet			-	-	-	-
Kitchen (Fridge, Microwave)			-	-	-	-
Minibar / free		√	√	√	√	√
Tea & Coffee Unit		√	√	√	√	√
TV			LED	LED	LED	LED
Telephone			√	√	√	√
Suitcase place			√	√	√	√
Electronic Key System			√	√	√	√
Digital Safe			√	√	√	√
Bathrobe (returnable)			√	√	√	√
Slippers			√	√	√	√
Hair Dryer			√	√	√	√
Air Conditioning Hot & cold (central)			√	√	√	√
WiFi / free (Room - General Area)			√	√	√	√
In-room Check-in Processes	√		-	-	-	-
VIP fruit platter, champagne	√		-	-	-	-
VIP minibar fill	√		-	-	-	-
Turndown service			-	-	-	-
Late check-out (based on availability)			Extra Payment	Extra Payment	Extra Payment	Extra Payment
Laundry - Ironing Service			Extra Payment	Extra Payment	Extra Payment	Extra Payment
Dry Cleaning Service			Extra Payment	Extra Payment	Extra Payment	Extra Payment
A la Carte Restaurants			Extra Payment	Extra Payment	Extra Payment	Extra Payment
Pavilion			Extra Payment	Extra Payment	Extra Payment	Extra Payment
Butler Service			-	-	-	-
Greeting with fresh flowers			Extra Payment	Extra Payment	Extra Payment	Extra Payment
Room Service (within the menu)			Extra Payment	Extra Payment	Extra Payment	Extra Payment



## Halls

Halls	Area (m <sup>2</sup> )	Height (m)	Banquet Arrangement	Theatre Arrangement	Class Arrangement	U Arrangement
Meeting Hall General	1000 m <sup>2</sup>	Downstairs Balcony 2,35 m Upstairs Balcony 2,55 m Middle Area 6 m	500 Pax	600 Pax	650 Pax	
Briefing Hall	134 m <sup>2</sup>	2,35 m		120 Pax	80 Pax	40 Pax
Cinema Hall	108 m <sup>2</sup>	2,8 m		74 Pax		



2021 SUMMER  
factsheet

EXCLUSIVE  
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